Customer pay – MMI System Update

Facts:

- Update to MY2008 MMI System Software with Update CD 4L0 906 961 H
- A Software Version Management (SVM-) Update is required after the MMI System Update – VAS Tester with online connection required
- The engine must run or a battery charger/maintainer must be connected to the battery during the MMI System Update.
- In case of a component breakdown during update programming (communication can't be established, even after hardware resets), replace the affected module and claimed it as a W2 claim.
- The following features will be available:

	Cell phone compatibility upgrade	No Disclaimer screen during start.	French in voice recogni-tion possible	Navigation commands mute during phone call	Navigation: Altitude visible in MMI display	USB - compatibility with AMI (if applicable)
A8 MY 04-05 A6 MY05	X	X	X	X	X	
A8 MY 06 A6 MY 06	X	X	X	X	X	
Audi Q7 MY07 A8 MY2007 A6 MY2007	X					X

Restrictions:

A8 MY2004: JF campaign (MMI update to Zug 317) had to be performed.

A8 MY2004/05 and **A6 MY2005 with Navigation** require at least Navigation DVD **Version 5**.
If an older Version (1 or 4) is installed, the customer must purchase the package
MMI System Update + Navigation DVD Version 2007.
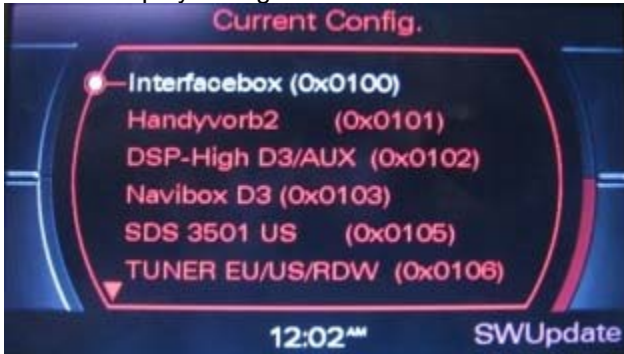If **Version 5, 6, 2007** is installed, the vehicle only requires an MMI System Update.

In case the MMI system of the customer's vehicle was updated in a prior dealership visit, an MMI system update is not necessary. Inform the customer without charging him.

An interim update to Zug 730 (MY2007 MMI, Update CD 4F0 906 961AB) is mandatory in case the current Zug is < 730 (= MY04-06 vehicles, which were not updated in the past)
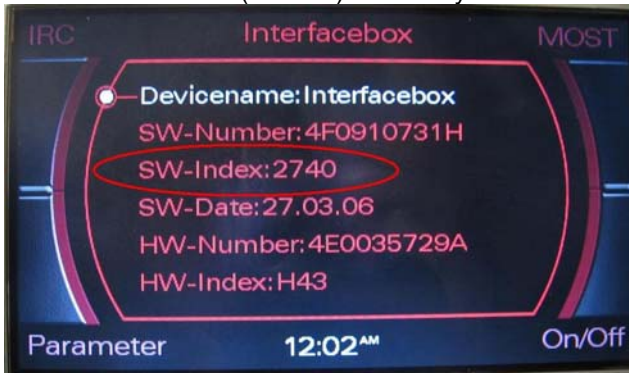
Update procedure

Verification, if an MMI system update is necessary

1. Press and hold the SETUP button, then additionally the RETURN button of the MMI controller E380 until the MMI display changes to the red screen.

2. Select Interfacebox (0x0100) and verify the *SW-Index*

 (NOTE: This is an **example** for software 2740)

If the SW-Index is 4140, an **update is not required**. The vehicle has the latest version and the customer must not be charged. Reason might be a prior update to the latest Zug software.
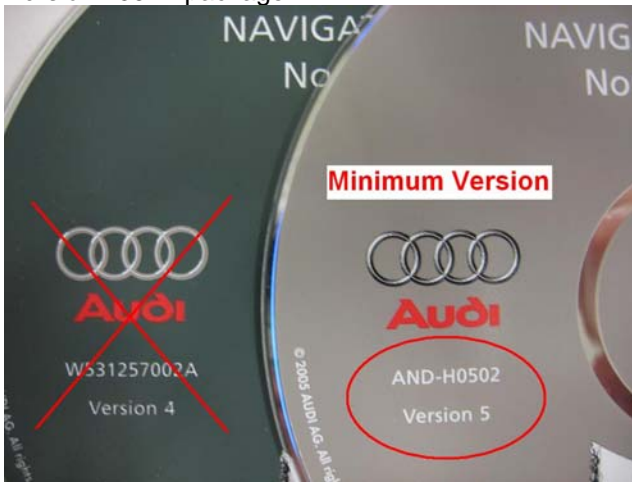
If the SW-Index is **3360**, just the MY 2008 MMI Update (4L0 906 961 H) has to be performed.

If the SW-Index is **between 0600 and 2750**, two MMI System update have to be performed:

First with Update CD 4F0 906 961AB and afterwards with Update CD 4L0 906 961 H. The update procedure is the same.

If the SW-Index is **0150,** please contact the Audi helpline.

3. In case of a **MY2004/2005 vehicle**: Verify that the **Navigation DVD is at least of Version 5**.
If the Navigation DVD is Version 4, the customer must purchase the *MMI System Update + Navigation DVD Version 2007 -* package.
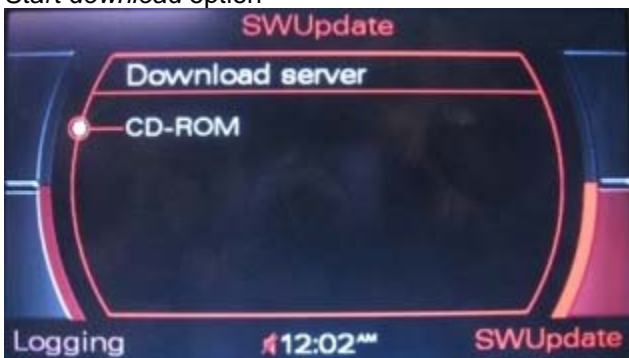

Update procedure

1. Connect a battery charger/maintainer to the appropriate studs in the vehicle.

2. Write down the following Adaptation values in 07 – Display/Control unit for subsequent verification
1, 2, 3, 4, 11, 12, 16

3. Install the MMI Update CD in the first slot of the CD changer.
Note: Eject potentially installed CD's beforehand!

4. Press and hold the SETUP button, then additionally the RETURN button of the MMI controller E380 until the MMI display changes to the red screen.

5. Select **SWUpdate** with the lower right soft key and navigate with the Main knob through the menus to the *Start download* option
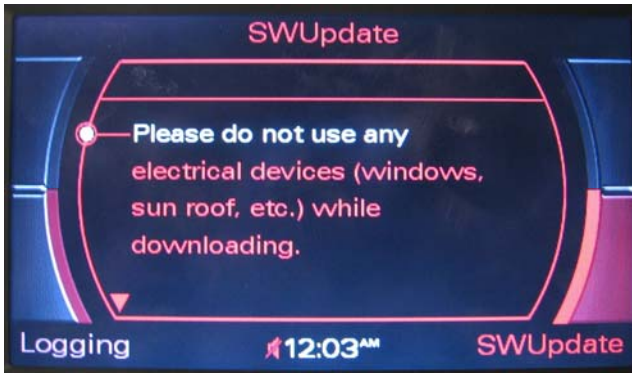
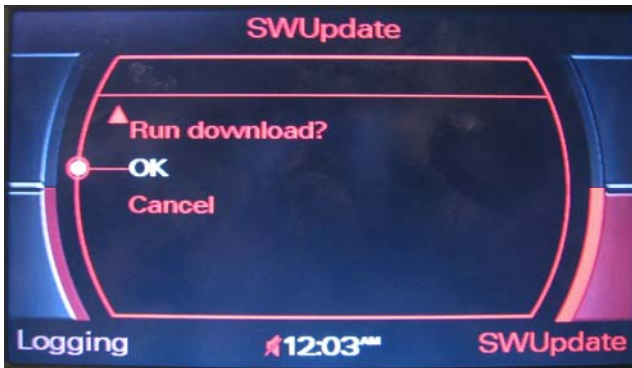 Select *CD-ROM*

 Select *Standard*

 Scroll down to *Start download*

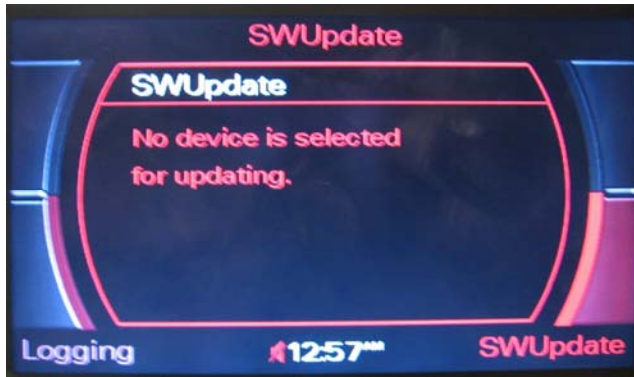 Select *Start download*

 Obey the displayed warning, scroll down …

 … and accept the *Run download?* - request.

Note: The SW Update can take up to 80 minutes and usually runs automatically. However check the progress every 20 minutes.

 After the Update press *Restart MMI*

6. In some cases not all MMI components are updated in the first update.
   To ensure that all components are updated, repeat the update procedure, until the following message is displayed after accepting the *Run download?* request.

7. Eject the MMI Update CD and reinstall the CD's (if applicable) or run the second MMI system Update with the other Update CD.

8. With the VAS Tester:
   a) Erase all fault codes, which were set due to interrupted communication during the Update.
   b) Verify the 07 - Display/Control unit adaptation values 1, 2, 3, 4, 11, 12, 16
      Note: Usually adaptation value 2 differs by 35.
   c) Perform Software Version Management-Update, using SVM action code:
      NA4EK730 (A8), NA4FK730 (A6)

9. Disconnect the battery charger/maintainer.