



Technical Service Bulletin

19 Low coolant light is on but the coolant level is within specifications

19 21 19 2061918/3 June 30, 2021. Supersedes Technical Service Bulletin Group 19 number 21-12 dated March 2, 2021 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2017 - 2021	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised title Revised <i>Technical Background</i> (Updated phrase) Revised <i>Service</i> (Updated Steps) Revised <i>Warranty</i> (Removed Labor Operation)
2	03/02/2021	Revised <i>Warranty</i> (Removed Labor Operation)
1	01/29/2021	Initial publication

Customer states:

- The coolant warning light appears in the instrument cluster.

Workshop findings:

- When checking the coolant level visually on the coolant expansion tank the level is between minimum and maximum as it should be.

Technical Background

Due to the large coolant circuit capacity, there is significant fluctuation in the coolant level when the coolant cools down and heats up. If the coolant circuit is incorrectly filled or bled, this can lead to sporadic illumination of the low coolant level warning light.

Production Solution

Not applicable.



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Service

To diagnose the concern, please follow the steps below:

1. The coolant level in the expansion tank must be set/checked according to the Elsa repair manual while the engine is cold.
2. The connector (including pins and contacts) should be checked carefully.
3. The contact surface of the pins and connector must be free of dirt and must not be damaged.
4. After unplugging and plugging the connector back in, perform a key cycle and check if the concern returns again. If it does then continue with normal diagnosis outside of this TSB.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	1940		
Damage Code:	0040		
Labor Operations:	Check coolant expansion tank	1940 0199	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2061918/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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