

June 2021

This notice applies to your vehicle: 2014 AUDI Q5, WA1CMBFP0

**Subject: Limited Extended Warranty Coverage for Electromechanical Steering Unit
Certain 2011-2016 Model Year Audi B8 (A4, A4 Allroad, A5, S5, RS5, Q5 & SQ5),
C7 (A6, S6, A7, RS7) & D4 (A8, S8) Vehicles**

Dear Audi Owner:

Audi has determined that it is possible for the Electromechanical steering unit to malfunction in some vehicles, causing the Electromechanical steering warning lamp in the instrument cluster to illuminate due to the presence of specific fault codes resulting from this malfunction.

Because of this, Audi is extending warranty coverage for the Electromechanical Steering Unit in your vehicle to 10 years or 125,000 miles, whichever occurs first, from the vehicle's original in-service date, subject to certain conditions as specified in this letter.

Limited warranty extension Coverage/Limitations

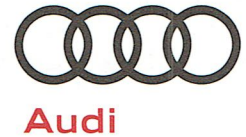
If the Electromechanical steering warning light in your vehicle illuminates while your vehicle is within the time and mileage limits of this limited warranty extension, at no cost to you, an authorized Audi dealer will perform a diagnosis to determine if the warning light is on due to the presence of specific fault codes as described above.

- If diagnosis confirms that such fault codes are present, the repair will be performed at no cost to you.
- If diagnosis reveals that your vehicle has an unrelated issue(s), any necessary repairs will not be covered under this limited warranty extension. Your dealer will advise you what the associated repair cost(s) will be.

What you should do:

- Ensure all vehicle drivers have read the vehicle owner's manual so they are familiar with how the associated warning lights (including the MIL) work.
- Please be aware that other conditions (unrelated to the fault codes described in this letter) may cause the electromechanical steering warning lamp in your vehicle to illuminate. Customers should be prepared to cover diagnosis and repair costs associated with these other, unrelated conditions.
- Please keep this letter with your Warranty booklet for future reference, and deliver it to any new owner, along with the owner's manual. Should you ever sell the vehicle, this limited warranty extension is fully transferable to subsequent owners.

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Additional Information

- A vehicle is not eligible for the extended warranty coverage described in this letter if it has a branded title (including, but not limited to: "Totaled," "Assembled," "Dismantled," "Flood," "Junk," "Rebuilt," "Reconstructed," "Lemon Law Buyback," "Fleet," "Mileage Unknown," "Stolen," or "Salvaged," or if it was acquired by any person or entity from a junkyard, salvage facility, or body shop
- The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.
- The Warranty & Maintenance booklet that came with your vehicle contains information on the limited warranties applicable to your vehicle. Please read these limited warranties carefully to determine your warranty rights and obligations, as this information also applies to the coverage provided to you in this limited warranty extension.
- Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect, and repairs that are necessary for proper diagnosis of these conditions or required to bring the vehicle up to factory specifications are not covered by this limited warranty extension.
- If you are the lessor and registered owner of the vehicle identified in this limited warranty extension, please forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.
- If you have changed your address or have sold the vehicle, please fill out the enclosed prepaid owner reply card and mail it to us so we can update our records.
- If you have previously paid for replacement of a faulty Electromechanical steering unit due to the issue described in this letter, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

If you have any questions about this communication, please contact Audi Customer Relations Monday through Friday from 8AM to 8PM EST at 1-800-822-2834 or via our "Contact Audi USA" page at www.audi.usa.

We are pleased to offer this limited extended warranty and hope that you will continue to be a member of the Audi family.

Sincerely,

Audi Service & Quality